

**FOOTHILLS BEHAVIORAL HEALTH PARTNERS, LLC**  
**Stakeholders' Council/Program Improvement Advisory Committee (PIAC)**  
**June 27, 2017**

**Attendance:** **SHC/PIAC Members Present:** Due to schedule conflicts, this meeting was held virtually by email. All members of the council/committee were included in this process.

**SHC/PIAC Members Absent:**

**FBHP Staff: Absent:**

**Equity Owners: Absent:**

Agenda Item	Key Discussion Points	Conclusion/Action	Responsible Party	Follow-Up
<b>Introductions; Approval of Minutes; Additions to Agenda</b>	Minutes were approved with the request for adding "Colorado Criminal Justice Reform Coalition" or "CCJRC" as the organization represented by Terri Hurst	Minutes amended Minutes approved	Mandi	N/A Completed
<b>Announcements</b>	None	NA	NA	NA
<b>PIAC subcommittee – Mandi Strickland review of DHHS survey</b>	Mandi Strickland, Director of Performance Improvement and Quality, provided and update regarding DHHS survey efforts to date. <ul style="list-style-type: none"> <li>As of 01/13/2017, Jaime Davila, our Director of Member Services, completed 4 trainings with DHHS staffs across 4 of the 5 FBHP counties with the exception of Clear Creek (3-1-17 JeffCo, 4-1-17 Gilpin, 4-13-17 BoCo, 5-8-17 BrCo).</li> <li>These trainings resulted in 51 DHHS staff surveys that provided feedback on understanding of how to access our services, thoughts about the adequacy of our services, and perceptions of our services.</li> <li>No DHHS survey respondents requested follow-up contact from FBHP.</li> <li>Findings from the DHHS surveys have been reviewed at the QI/UM Committee meeting, FBHP's QI Team meeting, and with attendees of Jefferson Center's PQA meeting.</li> <li>Findings from the DHHS surveys have also been provided to the DHS supervisors for whom Jaime coordinated trainings.</li> </ul>	Continue efforts <ul style="list-style-type: none"> <li>FBHP is currently considering avenues to review these results with staff at MHP.</li> <li>FBHP is hopeful to coordinate DHHS staff to present on their work to FBHP and CMHC staff.</li> <li>Lessons learned from this year's administration of the DHHS survey will be incorporated in next year's administration.</li> </ul>	Mandi/Jaime	Ongoing
<b>Next Meeting</b>	<b>September 6, 2017, 2:00 pm – 3:30 pm</b>			